

Regulations for Kinderparadies

All children between two and eight years of age are very welcome at Kinderparadies. While your child is in our care, you should not leave the Letzipark shopping centre. Our qualified childcare workers attach great importance to offering a personal, structured and pleasant experience at Kinderparadies. Here your child can actively or passively experience lively activities with other children.

When your child visits for the first time, we must accurately note the child's name and date of birth, as well as the parents' address and mobile phone number. We also need a valid ID (ID card, health insurance card or residence permit). Please note that, for security reasons, we can only hand over your child to you upon presentation of the Kinderparadies collection card. One collection card will be provided per child. Please inform us if you are unable to collect your child yourself. Those persons bringing or collecting the children must be at least 16 years of age (ID is mandatory).

If your child suffers from allergies, takes medication or needs other forms of care, please inform the supervisor. All personal details provided must be true and will be treated confidentially. No child's diaper will be changed. Children who are unwell may not come to Kinderparadies. Parents are not allowed to be in the Kinderparadies without the director's permission.

Because of our low rates, we run a cash register with limited change. Please do not pay with a CHF 100 note. The children will be taken care of for a maximum of three hours per day. On Saturdays, only two hours are possible! If you pick up your child after 18.45 or after more than three hours (two hours on Saturdays), we will charge an extra fee of CHF 20.00 per child.

Opening times

Monday to Saturday from 09.00 to 18.45

Prices

Up to 1 hr	CHF 4.00	Up to 3.0 hrs	CHF 9.00
Up to 1.5 hrs	CHF 5.00		
Up to 2.0 hrs	CHF 6.00		
Up to 2.5 hrs	CHF 7.00		

Siblings receive a discount of 50%



Food & drink

The children will receive free tea and water. Please do not give your children any drinks or food to bring with them (including chewing gum or sweets).

Cloakroom

Please lock your child's shoes, jacket and personal belongings in the lockers provided for this purpose. We accept no liability for items left in the cloakroom. Smart watches and mobile phones are not allowed in Kinderparadies.

Safety

Kinderparadies is equipped with an emergency kit. If a child has a serious accident, we will notify you immediately. This is why we always need to be able to reach you in Letzipark. In exceptional cases, a doctor will be consulted.

Evacuation

In the event of an evacuation, your child will be escorted by our staff to the assembly point next to the office/Avis (P4) Letzipark. Your child will only be handed over to you at the assembly point upon presentation of the Kinderparadies collection card.

Insurance

Your child has no additional insurance at Kinderparadies. As the Kinderparadies area is only designed for a certain number of children, the number of places is limited. The supervisor decides who is admitted. We ask for your understanding in this regard, also in view of safety. We wish the children lots of fun and joy at Kinderparadies.

The regulations have been read and accepted:

Date _____

Signature _____

LETZIPARK

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